



Trade-Up Offer

Thank you for your interest in Hybrid Audio Technologies Trade-Up offer. To streamline the process of getting you upgraded to new Hybrid Audio Technologies products, we have assembled this informational to assist you in the process.

As part of our offer to you, our loyal customer, we are granting you 60% of the original purchase value for your current Hybrid Audio Technologies products to trade-up to new Hybrid Audio Technologies products of equal or greater value. If you are an original owner, simply respond with your name, and the month and year of your purchase so we can research what you originally paid for your products. If you are not the original owner, it would be helpful if we knew what the original owner's name was, and the approximate date the purchase was made. If you don't know, that's OK. In the case where you're not the original owner, and you don't know who the original owner was, we will grant you 60% of the Minimum Advertised Retail Price of the product as your trade-up value, as published in the Hybrid Audio Technologies March 2008 Retail Price Sheet.

To proceed, we do have a few simple requests. First, even though we are guaranteeing you a full 60% trade-up value if the Hybrid Audio Technologies product is in acceptable working and physical condition with no more than ordinary wear and tear, we'd still appreciate it if you could complete the attached questionnaire. The questionnaire helps us to evaluate consumer habits and longevity of our product after they've been installed and used. Likewise, we would appreciate four or more photos of the Hybrid Audio product that you're trading-up at a size of at least 600 pixels wide (medium resolution). BE SURE that the Hybrid Audio Technologies product you are trading-up works properly, and shows no more than ordinary wear and tear. Be honest and objective as you evaluate your Hybrid Audio Technologies speakers. We absolutely, positively WILL NOT accept Hybrid Audio Technologies products that have been abused, altered, damaged, modified, or adapted in any way. Once the questionnaire is completed, and you've snapped four or more photos of the Hybrid Audio Technologies product, please e-mail it all to us at info@hybrid-audio.com. We will review your trade-up request, and within five working days we will respond to you with the trade-up value of your Hybrid Audio Technologies product. AFTER you have heard from us with your valuation, simply box up the speakers in their original packaging, and ship them pre-paid to:

Hybrid Audio Technologies LLC
Attention: TRADE-UP Program
6775 Payton Road
Cumming GA 30041

Please insure the package for at least the quoted value of the product. We will NOT be responsible for items delayed, lost, or damaged in shipping!

Once we receive your Hybrid Audio Technologies speakers for trade-up, we'll verify that the speakers and associated hardware and accessories are in acceptable working and physical condition with no more than ordinary wear and tear. If they are not, you will be notified of the disparity and/or your product will be shipped back to you at your own expense. Assuming verification of the product is successful, we will process your trade-up, coordinate your payment, and get your new Hybrid Audio Technologies speakers on the way!



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Questionnaire

General Information

Name: _____

Address: _____

Primary Telephone: _____ Secondary Telephone: _____

Primary E-mail: _____ Secondary E-mail: _____

Trade-Up Product Information

Product model name/number: _____

Month and year purchased: _____ Purchased new or used? _____

Purchased from where/who? _____

Your original purchase price: _____ Did you pay tax (if so how much)? _____

Did you pay shipping (if so how much)? _____ Did you buy from an authorized dealer? _____

Was this product ever stolen or was a recovered stolen product? _____

If yes, please provide details: _____

How many hours* would you estimate you've used the product? _____

*do your best, we're only looking for an estimate of usage. Has it been occasionally, a few minutes per week, three hours a day, etc.?

All original parts are included (grilles, hardware packs, passive crossovers, and etc.)? _____

If no, what parts are missing? _____

The product is in acceptable working and physical condition? _____

The product shows no more than ordinary wear and tear? _____

Has the product been abused, altered, damaged, modified, or adapted in any way? _____

Have you ever had to repair the product, such as re-glued a loose surround or spider, re-soldered tinsel leads, fixed a dented dust cap, etc.? _____

If yes, please explain the repair: _____

Do you have the original owner's manual? _____ Do you have the original sales receipt? _____

Do you have the original boxing? _____ Is the boxing in good condition? _____



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Are there any obvious flaws with the product or its boxing? _____

On a scale of 1 to 10, with 10 being the best, please rate your product and your experience with your product, as follows:

Appearance: _____ Completeness of set: _____ Performance of product: _____

Build quality: _____ Installation flexibility: _____ Name brand reputation: _____

Sound quality "out of the box": _____ Sound quality after tweaking: _____

Manufacturer pre-purchase support: _____ Manufacturer post-purchase support: _____

Your happiness with the product: _____ Willingness to refer a friend: _____

Comments and other things we should know: _____
